

Outreach FAQ's

How long does it take to process a fuel assistance application? It will normally take up to 4-6 weeks to process. Once it has left our office, no further contact will be made between the applicant and our Outreach Coordinator. You will be able to check the status of your application and speak to an agent simply by calling 413-774-2310 and following the prompts. If any further information is needed it may be done by fax machine available at the Ware COA.

How long will it take for my SNAP application to be approved? It may take up to 30 days to process and approve your SNAP benefits. If help is needed beginning the application process we are available to assist you by appointment. You may also check on the status of your application by calling the assistance line at: 1-877-382-2363 and following the prompts. If further information is requested it may be submitted using the fax machine available at the Ware COA.

How long is the MassHealth application Process? It can take up to 45 days for an application to be processed. If you are disabled and filling out an application for the first time it may take up to but no more than 90 days. We are available to assist with the application process by appointment at the Ware Council on Aging. You may also check on the status of your case by calling: 1-800-841-2900 and following the prompts. If further information is requested it may be submitted using the fax machine available at the Ware COA.

Where can I get meals on wheels? If you are interested in meals on wheels you can call Western Mass Eldercare at: 413-583-9020 and speak with the intake department.

MISSION STATEMENT

It is the mission of the Ware Senior Center and Council on Aging to identify the total needs of the community's Elder population, to link services to those needs and to improve the quality of life for our seniors.



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Massachusetts Association
of Councils on Aging

Ware Senior Center and Council on Aging



Your local one stop resource
center for :

Social Services for Seniors

Van Services

Volunteer Drivers for out of
town Medical trips

Lunches served M-F at 11:30
am for a donation of \$2.75.

Computer Courses

Exercise Equipment

Lending Library

Tel: 413-967-9645

Outreach Services



Health Insurance Counseling

*SHINE Counseling

Medicare A

Medicare B

Medicare D

Masshealth

*Serving Health Insurance Needs of Everyone

Application Assistance

Social Security/Disability/

Retirement

Food Stamps (SNAP)

Fuel Assistance

Housing

Maria Hastings Trust

Wellness Checks and Home Visits



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Activities

BINGO

SCAT/WHIST

LINE DANCING

POKER

TAI CHI

YOGA

KNIT/CROCHET

PITCH

CRIBBAGE

POOL

CHESS

ARTS/CRAFTS

QUILTING

BOOK CLUB

...and more