



TOWN OF WARE

Department of Public Works
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NOTICE

The Ware Department of Public Works will soon begin hydrant flushing of the entire water distribution system in town. Flushing will begin on Thursday May 10, 2018. Initial flushing will take place evenings Monday, May 2nd - Thursday, May 5th from 9:00PM - 3:00AM, followed by weekdays from 7:30AM - 3:00PM. It is anticipated that this program will take two to three weeks to complete. Every effort will be made to complete it as quickly and with as little disruption as possible.

The water distribution system is flushed for the following reasons:

- To remove accumulated sediments and deposits from the interior of the pipes that may cause discoloration and poor water quality
- To operate fire hydrants to make sure these hydrants function properly
- To exercise water gate valves to make sure these valves are accessible and work properly

The intent is to maintain water service to all customers at all times, but there may be periods where we need to shut off a supply for a short period if we encounter a valve that will not operate. We will do our best to avoid interruptions of service. Users of the system will likely experience some discoloration and lower pressure while the flushing takes place, however sometimes different parts of town can be affected by work in another area. After we complete an area, the discoloration in that area will diminish. Users are encouraged to not drink the water during flushing activities in their area while sediments are stirred up in the pipe on their street and to flush the internal piping in their building for a few minutes at each fixture before using the water. If the water does not clear up after running it for a short period of time, please give it some time to clear and try again. This flushing of each residence should not take more than 10 to 15 minutes and will only require a small amount of water to accomplish this.

We apologize for any inconvenience this necessary, semi-annual activity may cause. We understand that rusty water is not esthetically pleasing, and we are doing all we can to mitigate and solve the problem. This maintenance work is necessary to improve water quality and maintain a reliable water system. We are confident that this activity, when performed routinely, will have long term beneficial effects for the system. Improvement of the water quality for all customers and especially the many customers who currently experience a significant amount of discolored water is our number one priority.

We thank you for your cooperation and patience.

Sincerely,
Department of Public Works